

Information Technology August 16, 2017



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Lawson/Infor Upgrade: Update

The system has been upgraded to V10 and we are currently working with the vendor to correct issues to the Lawson process flow for approvals.

New Voice Over Internet Protocol Phones Phase 1 & 2: Update

LRIT is continuing the upgrade of the City's phone system. As a part of Phase 1, we are working with vendors to install fiber based SIP lines in both Data Center. Once installed, our existing PRI lines will be converted, finalizing Phase 1. Completion could take up to 90 days depending on fiber installation. As part of Phase 2, we are continuing to install phones and supporting systems and equipment which has already been purchased. We have already installed 641 of the approximate 1050 city managed phones which are in use daily.

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Fiber Installation to NWPD, SID and the State Data Center: Update

The fiber and equipment to connect these sites to the City's fiber ring has been installed and the project is complete. All sites have experienced an increase in speed and reliability.